

Recruitment Trends Today

The Outlook for Healthcare Employers and Job Seekers

NAHCR, 2016



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High Demands & Pressures



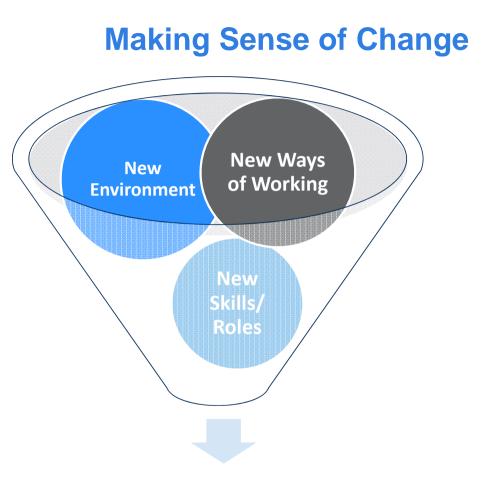


Market Forces



 Chronic Illnesses Increasing • Baby Boomers Retiring Health of Changing Behavioral Health Needs • Millennials Majority Population Demographics • Diversity – growth of Increasing • Focus on Health/Wellbeing Hispanic, Asian populations Patient As Consumer • EHR Implementation, • Safety & Security Clinical Interoperability, Security Workplace • Engagement/Satisfaction Integration Growth of Telemedicine and Environment • Leadership mHealth • Culture • Data / Analytics

Source: AHA Environmental Scan, 2016



Transformation



Role Changes at all Levels



- Executive leaders
- Clinical providers
- Operations/front line

Managing in dyads, triads Shifting roles, teams Perf Improvement



Image: ©2015 Trillium Solutions Group



Shifting Needs / Emerging Roles



Supporting key strategic areas

Population Health	Clinical Integration / IT	Leadership
Care Coordination Communication and Engaging patient Data / Analysis	EHR Implementation, Security, Training Clinical Informatics	Change Management Innovation Partner-building Vision Adaptable
Driving Outcomes: Reducing readmissions	Clinical Documentation Coders Driving Outcomes:	Listening Skills Driving Outcomes:
Reduce avoidable hospitalizations Preventive medicine Big data: anticipating needs of community	Implementation EHR Interoperability across continuum Security Telemedicine	Patient Experience Employee Engagement/Satisfaction Clinical Leadership - Quality and Safety Growth – new services and partnerships



New Titles



Population Health	Clinical Integration	Leadership	
Chief Population Health Manager	Chief Clinical Transformation Officer	Chief Experience Officer / Patient Engagement Office	
Health Coach	Chief Nursing Information Officer	Head of Technology Innovation	
Patient Navigator	Chief Data Analytics Officer / VP	VP Cost Containment	
Care Coordinator	VP Clinical Informatics	Chief Clinical Transformation Officer	
Care Manager	Telehealth (MDs, RNs, etc.)	Chief Medical Informatics Officer	
Case Manager	Medical Scribe	Chief Performance Officer	
Community Health Worker	Clinical Documentation Specialist	Chief Investment Officer	
	ICD-10 Coder		



What Leaders Are Saying:



- Proactively adapting* 57%
- 47% Recruitment is effective*
- Difficulty recruiting experienced RNs** 50%



Sources: The 2015 Healthcare Workforce, Executive Insights Survey Results, HealthcareSource and ASHHRA

Current Employment Statistics



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2015 vs. 2014 Growth



<u>2014</u> <u>2015</u> <u>% Change</u>

Total Healthcare Job Growth

Hospital Job Growth

Ambulatory Job Growth

Source: U.S. Bureau of Labor Statistics



Projected Industry Growth



Healthcare practitioners and technical occupations Healthcare support occupations

Employment		Change, 2014-24			
2014	2024	Number	Percent		
8,236.5			16.4		
4,238.0	5,212.2	974.2	23.0		

Projected Occupation Growth



Table 5. Fastest growing occupations, 2014-24

(Numbers in thousands)

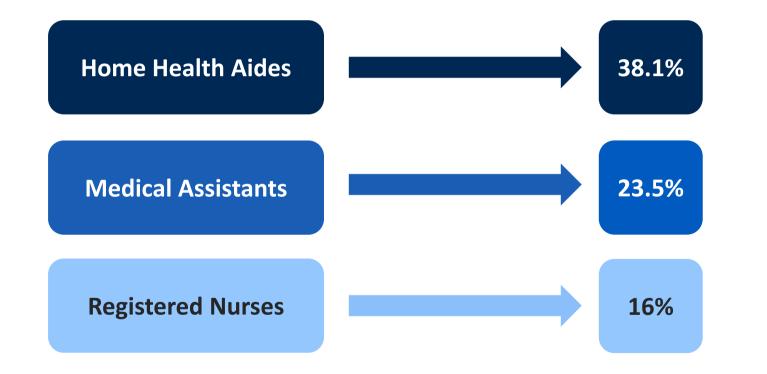
Occupation	Employment		Change, 2014-24		Median annual
Occupation	2014	2024	Number	Percent	wage, 2014
Total, all occupations	150,539.9	160,328.8	9,788.9	6.5	\$35,540
		1			
Occupational therapy assistants	33.0	47.1	14.1	42.7	56,950
Physical therapist assistants	78.7	110.7	31.9	40.6	54,410
Physical therapist aides	50.0	69.5	19.5	39.0	24,650
Home health aides	913.5	1,261.9	348.4	38.1	21,380
Nurse practitioners	126.9	171.7	44.7	35.2	95,350
Physical therapists	210.9	282.7	71.8	34.0	82,390
Statisticians	30.0	40.1	10.1	33.8	79,990
Ambulance drivers and attendants,					
except emergency medical technicians	19.6	26.1	6.5	33.0	24,080
Occupational therapy aides	8.8	11.6	2.7	30.6	26,550
Physician assistants	94.4	123.2	28.7	30.4	95,820
Operations research analysts	91.3	118.9	27.6	30.2	76,660
	1 1	1	1		

Source: U.S. Bureau of Labor Statistics



Projected Occupation Growth





Supply/Demand – RN's

Estimated # of RNs: 2,941,000 Employers posting RN jobs: 14,963 # of RN jobs posted: 244,397 RN candidates per job: 8 BLS Growth Rate: 16% (19%)

Top 5 RN job posting employers nationally:





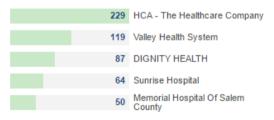
Soume: WANTED Analytics, accessed 3/28/16

Supply/Demand – RN's (Vegas)



Estimated # of RNs: 15,000 Employers posting RN jobs: 181 # of RN jobs posted: 1,342 RN candidates per job: 8 BLS Growth Rate: 16% (19%)

Top 5 RN job posting employers in the region:



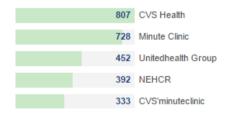


Source: WANTED Analytics, accessed 3/28/16

Supply/Demand – NP's

Estimated # of NPs: 135,000 Employers posting NP jobs: 2,246 # of NP jobs posted: 10,281 NP candidates per job: 9 BLS Growth Rate: 35% (31%)

Top 5 NP job posting employers nationally:





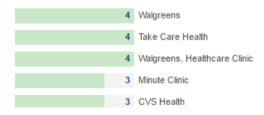
Soume: WANTED Analytics, accessed 3/28/16

Supply/Demand – NP's (Vegas)



Estimated # of NPs: 400 Employers posting NP jobs: 24 # of NP jobs posted: 42 NP candidates per job: 6 BLS Growth Rate: 35% (31%)

Top 5 NP job posting employers in this region:



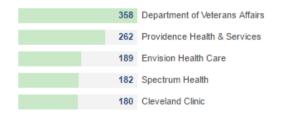


Source: WANTED Analytics, accessed 3/28/16

Supply/Demand – PA's

Estimated # of PAs: 102,000 Employers posting PA jobs: 3,846 # of PA jobs posted: 18,042 PA candidates per job: 4 BLS Growth Rate: 30% (38%)

Top 5 PA job posting employers nationally:





Soume: WANTED Analytics, accessed 3/28/16

Supply/Demand – PA's (Vegas)



Estimated # of PAs: 600 Employers posting PA jobs: 56 # of PA jobs posted: 140 PA candidates per job: 3 BLS Growth Rate: 30% (38%)

Top 5 PA job posting employers in this region:





Source: WANTED Analytics, accessed 3/28/16

Supply/Demand – MD's

Estimated # of MDs: 139,000 Employers posting MD jobs: 4,842 # of MD jobs posted: 20,640 MD candidates per job: 3 BLS Growth Rate: 14% (18%)

Top 5 MD job posting employers nationally:





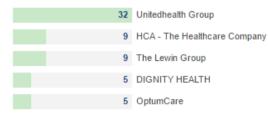
Soume: WANTED Analytics, accessed 3/28/16

Supply/Demand – MD's (Vegas)



Estimated # of MDs: 48,000 Employers posting MD jobs: 978 # of MD jobs posted: 4,837 MD candidates per job: 5 BLS Growth Rate: 14% (18%)

Top 5 MD job posting employers in this region:





Source: WANTED Analytics, accessed 3/28/16



Supply/Demand – IT & Mathematical

Estimated IT Pool: 235,000 Employers posting IT jobs: 7,809 # of IT jobs posted: 36,119 IT candidates per job: 4

Top 5 IT job posting employers nationally:





Soume: WANTED Analytics, accessed 3/28/16





Supply/Demand – IT & Mathematical (Vegas)



Estimated IT Pool: 1,900 Employers posting IT jobs: 81 # of IT jobs posted: 138 IT candidates per job: 9

Top 5 IT job posting employers in this region:





Source: WANTED Analytics, accessed 3/28/16



By the numbers



Employed

Seeking new employment or advancement opportunities



resources job seekers reported using during his/her search on avg

69% online job boards 59% company websites



Cited LinkedIn as the most effective social channel for online job searches 27% Google+





In-demand information: All about the employer









Job search challenges: Am I qualified?

The journey to a new job can be daunting at times. Of the tasks required during a job search, here's what job seekers found most challenging...

Finding a job for which I am qualified 42%

Updating my resume or CV

27%

24%

Completing the application on the employer's career site

Conducting internet searches to find open positions

36%

28%

Preparing for an interview

Learning how to leverage social 71% media to further my career





Job seekers evaluate a number of items before deciding to take the next step with an employer. What's at the top of their list?

Great benefits (health insurance, vacation policy, etc.)

Flexible hours/scheduling

Clear long-term growth opportunities

Training and development programs

Competitive compensation





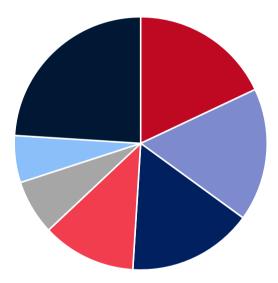
Job seekers evaluate a number of items before deciding to take the next step with an employer. What's at the top of their list?

- **70%** Competitive compensation
- 61% Great benefits (health insurance, vacation policy, etc.)
- **41%** Flexible hours/scheduling
- **39%** Clear long-term growth opportunities
- **35%** Training and development programs

Top disciplines represented

18% nursing & nursing support

17% operations, risk management & executive
16% administrative/clerical
12% allied health
8% executive
7% mental health/social services
6% information technology
24% other

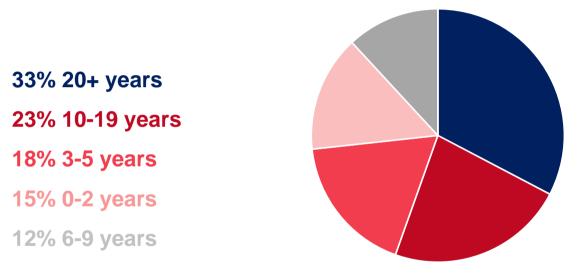


Others include academic/research, advanced practice nurses/physician assistants, hospitality/facility/environmental support, pharmacy and more.





Participants have a high level of experience





Sources & Resources



Sources:

- 2016 Environmental Scan, American Hospital Association, www.aha.org
- 2015 Healthcare Talent Acquisition Environmental Scan, Health Career Center, www.HealthCareerCenter.com
- Wanted Analytics, <u>www.wantedanalytics.com</u>
- 2016 Healthcare Job Search Insights Survey, Health Career Center, <u>www.HealthCareerCenter.com</u>
- The 2015 Healthcare Workforce, Executive Insights Survey Results, HealthcareSource and ASHHRA

Other Resources:

- www.HPOE.org useful guides and case studies on healthcare transformation
- Changing the Conversation: Accelerating Workforce Transformation in Healthcare, MHA, 2014
- <u>2015 Nursing and Allied Professionals Workforce Survey Report</u>: Exploring Emergent Healthcare Workforce Titles and Functions, HANYS, GNYHA, CHWS



Thank you!

Questions?

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